Covid 19 Addendum

Updated 11th April 2020 17.30

In order to access our telephone or Telegram chat service you must adhere to the latest government guidelines: <https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do>

Your safety is paramount in these unprecedented times. Before any therapy session commences you will be asked about where you are situated. You are not obliged to share your address, but we require you to be within your home (this includes the garden) as per the government guidelines. We are unable to facilitate a session with you outside of the home at the present time.

We adhere to the British Association for Counselling and Psychotherapy’s (BACP) Ethical Framework for the Counselling Professions <https://www.bacp.co.uk/events-and-resources/ethics-and-standards/ethical-framework-for-the-counselling-professions/>.

Accordingly we respect your right to confidentiality and privacy. We will work with you, should you feel unable, in your current environment to speak unimpeded. We will never place you at risk. We are offering a chat based service to support anyone in such a predicament. If you feel safer utilising this new service please let staff know.